

Registration Form for Heat Pump Service / Commissioning

Please complete the below form prior to contacting the STIEBEL ELTRON service team. On- and offsite support can only be offered if the below information is complete and correct. Email the file (original or photocopy) to service@stiebel-eltron.com.au or call **1800 153 351** with any questions you may have.

Registration Form for Heat Pump Service / Commissioning

Name of Home Owner:

Mobile:

Email address:

Address of Installation:

Name of Installer or Installing Company:

Contact Number of Installer:

Date of Installation:

Check list for Commissioning / Service

- › Photo of the silver product information label (must include legible serial number) ☐
- › Photos of the wiring WPM and WPE ☐
- › Dimension of the pipes heating and CW and DHW (if optioned) ☐
- › Booster elements: Yes ☐ or No ☐
- › Air bled from the system? ☐
- › Pressure of the heating system:
- › Fuse protection ☐
- › Sensor locations:
- › Pressure of expansion vessel:
- › Check valves are installed above circulation pumps ☐
- › ISG Connected? Yes ☐ or No ☐ Name:
- › Name under which the ISG is registered:
- › Are non-STIEBEL ELTRON controllers used? Yes ☐ or No ☐
- › Hydraulic schematic (if not a STIEBEL ELTRON design) ☐